

# Speira Jewellery – Terms and Conditions

Please read these Terms and Conditions ("Agreement", "Terms and Conditions") carefully before using www.speira.co.uk. This Agreement sets forth the legally binding terms and conditions for your use of the Site at www.speira.co.uk

By accessing or using the Site in any manner, including, but not limited to, visiting, or browsing the Site or contributing content or other materials to the Site, you agree to be bound by these Terms and Conditions. Capitalized terms are defined in this Agreement.

#### 1. About Us

This website www.speira.co.uk is owned by

Speira Jewellery

Christina Kaliakmani

London,

UK

Mail: info@speira.co.uk
and operated by The Happy Creations Design

info@thehappycreations.com

If you need to contact us, please use the details above.

# 2.Make a Contract with Us

- 2.1 When you place an order with us, you are making an offer to buy goods. We will send you an e-mail to confirm that we have received your order.
- 2.2 In the unlikely event that the goods are no longer available, or that we have made a pricing mistake, we will advise you of this. You will not receive an e-mail confirming acceptance of your order, and there will be no contract between us.
- 2.3 Images of products on this website are for illustrative purposes only. Your goods may vary slightly from the image shown on the website.

- 2.4 We have made every effort to display as accurately as possible the colours of our products that appear on this website. However, we cannot guarantee that your monitor's display of any colour will accurately reflect the colour of the actual goods.
- 2.5 Whilst we try to be as accurate as possible, all information provided is approximate and is provided in good faith.
- 2.6 This contract is covered by English law.
- 2.7 By placing an order with us, you agree to and accept these terms, as well as our privacy policy and the terms of website use.

### 3. How to place an order

- 3.1 You can use our website to place an order by selecting the product you wish to buy and adding it to your basket. Items you do not require can be removed from your basket at any time.
- 3.2 The buyer assumes responsibility for the goods being suitable for the purpose for which they are being purchased.
- 3.3 Carriage charges will be shown prior to you placing your order.
- 3.4 You will be required to pay for the goods in full at the time of ordering.
- 3.5 We use secure payment facilities for online purchases. You can pay for your order by Visa, Mastercard or Paypal.
- 3.6 Promotional prices only apply during the period stated.
- 3.7 All prices quoted on our website are in UK pounds and include Value Added Tax at the current rate.
- 3.8 Once your order has been confirmed, changes may not be possible or may incur additional charges or delays.
- 3.9 Once your order is complete, we will notify you of the dispatch date.
- 3.10 Only voucher codes obtained from Speira Website or our social media Pages will be honoured.

#### **Deliveries and Charges**

- 4.1 Goods will be dispatched from Speira Jewellery within 1 working day and any estimated dispatch date is an estimate, which can change without notice.
- 4.2 We will deliver goods within 2-4 working days of dispatch. Deliveries may be delayed in accordance with point 4.8.
- 4.3 We can deliver our jewellery anywhere in mainland Great Britain and the Republic of Ireland. We also deliver in Europe, USA, and other locations but certain charges apply, look at checkout.
- 4.4 Disposal of packing materials is your responsibility.
- 4.5 If there is no one to accept the order on the scheduled delivery date the goods may be returned to the factory, and we reserve the right to charge you an additional redelivery charge.

- 4.6 If you change the delivery address once the goods have been dispatched to you, we reserve the right to pass on any extra charges made by our carriers for redirecting your delivery if the carriers are able to make the change. This will delay your delivery.
- 4.7 Please check the goods on delivery any goods found to be missing or damaged should be notified to the delivery driver at the time of delivery or us within two working days of delivery of the items.
- 4.8 Sometimes, for reasons beyond our control we may be prevented from delivering your goods as planned. These might include things such as accidents, breakdowns, fire, flood, storm, severe weather, acts of God, war, riot, civil commotion, malicious damage, or the default of our suppliers. We are not responsible where this causes a delay or failure in delivering your goods.
- 4.9 Free delivery is available for all UK orders. Next Day Delivery is available on certain charges.

# **Contact Us**

We reserve the right, at our sole discretion, to modify or replace these Terms and Conditions by posting the updated terms on the Site. Your continued use of the Site after any such changes constitutes your acceptance of the new Terms and Conditions.

## Contact: info@speira.co.uk

Please review this Agreement periodically for changes. If you do not agree to any of this Agreement or any changes to this Agreement, do not use, access or continue to access the Site or discontinue any use of the Site immediately.